



Young Inspection carried out

The Young Inspectors are Olivia, Rachal and Charlotte they carried out an Inspection at Fratton Community Centre 7th December 2023

They answered questions and discussed their answers in 5 different areas

- The information prior to visiting available on the website
- Accessibility
- Staff
- Safety and Surroundings
- Fun and Enjoyment

All areas were scored out of 10 point and there was an overall score for the experience.

WEBSITE

All the inspectors viewed the website, they said it was very easy to find on the internet and easy to use. It gave lots of information about upcoming events and the facilities available at the Centre. A link to their Facebook page and all contact details with opening times easily visible.

Rachal, Olivia and Charlotte awarded 10/10

ACCESSIBILITY

On arrival there was a large ramp to the entrance and electric sliding doors. Once inside there is a large reception area with available seating. Rachal commented how it would be good if you had a wheelchair. All the

inspectors were very impressed with the new disabled toilet. Olivia, Charlotte and Rachal all commented on the new electric sink and hand dryer that moved up and down, saying how easy it would be if you were in a wheelchair or had small children and how large the area is. Charlotte said it was good that there was a free car park and Wi-Fi.

Rachal commented that she thought the light in the lift was too bright and didn't like the idea of when using the Gym, the door had to be shut, Julie explained to Rachal the door had to be closed for Health and safety reasons.

Rachal, Olivia and Charlotte awarded 10/10

STAFF

All the inspectors said how friendly and helpful Julie was and all the ladies in the cafe.

Rachal wanted to award more stars as she was very happy.

Rachal, Olivia and Charlotte awarded 10/10

SAFETY AND SURROUNDINGS

Olivia said she felt very safe and gave it a thumbs up. Rachal said it was a very safe place for people who have a disability and mental health, and everyone makes you feel very safe. Charlotte said it was a safe place.

Rachal, Olivia and Charlotte awarded 10/10

FUN AND ENJOYMENT

All the inspectors said how beautiful the Centre looked with the Christmas decorations. Rachal was very impressed with the artwork displayed on the walls as you walked through the building. The Centre offers lots of activities and most of them are free to go to, Charlotte went through a long list and was really pleased with the variety of activities.

Overall, Olivia, Rachal and Charlotte really enjoyed their visit to Fratton Community Center and gave them top marks

The young inspectors rated Fratton Community Centre

50 out of 50

The Young Inspectors will be awarding Fratton Community Centre the Dynamite approval sticker to display.

