



## **Young Inspection carried out 13<sup>th</sup> October 2023**

### **A MAKE Fratton Road**

The Young Inspectors are Matilda, Reece and Ada they visited MAKE at Fratton Rd, Portsmouth.

They answered questions and discussed their answers in 5 different areas

- The information prior to visiting available on the website
- Accessibility
- Staff
- Safety and Surroundings
- Fun and Enjoyment

All areas were scored out of 5 stars and there was an overall score for the experience.

#### **WEBSITE**

Matilda, Reece, and Ada at the website prior to visiting.

They were all able to find Make Fratton easy on the internet, but Reece and Ada both noticed that different information about opening times were shown and thought this might be confusing to some people.

Reece, Matilda, and Ada found information regarding, the Café, shop, and workshop and the location easy to understand.

Reece, Ada, and Matilda awarded

10/10 stars

## **ACCESSIBILITY**

The Young Inspectors said that the front entrance was easy and a big ramp entrance to the side of the building which made it extremely easy if you had a wheelchair or pushchair. Reece did mention he thought access to the toilet would be difficult if you were in a wheelchair as opening it would be difficult. Ada thought the toilet was big and would be helpful to people in a wheelchair or who had disabilities. Matilda thought it was very good.

All thought moving around the shop floor was easy, Reece did mention it can be busy sometimes with large groups of people having group meetings in the café.

Reece, Ada, and Matilda awarded

9/10

## **STAFF**

The Young Inspectors all agreed that the staff were very friendly, helpful, and respectful.

Reece, Ada, and Matilda awarded

10/10 stars

## **SAFETY AND SURROUNDINGS**

Matilda said she felt safe at MAKE and thought the surroundings were nice and bright.

Reece said MAKE is a safe place to talk to people he knows who work at MAKE. He said there was lots of different posters and pictures on the wall and information about Dynamite and at the front of the shop information about Gig Buddies

Ada thought all the artwork is lovely and Saturday club is good. Make is a safe good place.

Reece, Ada, and Matilda awarded

10/10 stars

## **FUN AND ENJOYMENT**

Ada said MAKE is a happy place and Christmas fayre is amazing event each year.

Reece said there were a lot of people in MAKE today and it was very busy.

Matilda said MAKE was amazing.

Reece, Ada, and Matilda awarded

10/10 stars

The young inspectors rated MAKE Fratton

49 out of 50

The Young Inspectors will be awarding MAKE Fratton the Dynamite approval sticker to display.

